

Industry Notification – Accessible Letter

Date:	January 25, 2011	Number:	PRC 0116-01252011
Effective Date	January 24, 2011	Category:	Process
Subject:	Metrics Report on Status of Cutover Activities (01/24/11)		
Related Letters:	PRC 0031-09182009, PRC 0038-10072009, PRC 0040-10122009, PRC 0046-10262009, PRC 0051-11102009, PRC 0054-11232009, PRC 0057-12102009, PRC 0061-12242009, PRC 0062-01072010, PRC 0069-02022010, PRC 0070-02222010, PRC 0071-03022010, PRC 0072-03172010, PRC 0074 03302010, PRC 0075 04132010, PRC 0077-04272010, PRC 0078-05112010, PRC 0079-05252010, PRC 0081-06092010, PRC 0083-06222010, PRC 0086-07082010, PRC 0087-07202010, PRC 0088-08032010, PRC 0092-08172010, PRC 0094-08312010, PRC 0096-09152010, PRC 0097-09292010, PRC 0100-10122010, PRC 0102-11022010, PRC 0107-11162010, PRC 0108-11292010, PRC 0110-12072010, PRC 0113-12212010, PRC 0115-01112011		
Attachments:	FairPoint Communications NNE Bi-Weekly Dashboard (01/24/11)		
Target Audience	IXC, CLEC, Wireless, UNE		
Area Impacted:			
Wholesale Customer Response deadline:			
Contact:	Send all Questions to: FairPointInput@FairPoint.com		
Conference Call/Meeting	N/A		

Dear FairPoint Communications Wholesale Customer:

This notice is being sent to FairPoint Communications Wholesale Customers as a follow-up to Accessible Letter PRC 0115-01112011 'Metrics Report on Status of Cutover Activities – Update'

For the week ending 1/21 we had 110 pending late orders greater than 20 days. Of those orders 44 of them were held for "facility or equipment" reasons plus 11 that were subsequently canceled, complete or held for customer/negotiated project commitment reasons as of the Friday "daily analysis". The 44 orders held for "facility or equipment" reasons were distributed with 20 in Retail and 24 ASRs. The remaining records are being addressed in the daily review procedure that triages the fallout and works the orders through the systems.

Attached is the FairPoint Bi-Weekly Dashboard dated 01/24/11.

Please direct any questions or comments regarding this report to FairPointInput@FairPoint.com